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Adobe brand: Corporate mission statement

Adobe revolutionizes how the world engages with ideas and information.

Since its earliest days, Adobe has established a strong brand identity. Our award-winning products have earned a reputation for quality and excellence that few can rival. Our corporate mission and positioning, as well as our brand platform, reflect that heritage.
Adobe brand platform: Brand promise

Adobe enables people and organizations to create engaging experiences.

Our communications should all play back to the characteristics of an "engaging experience". We believe engaging experiences are:

Available
Readily available to the customer any time, anywhere and on their medium of choice. For example, United Airlines enables you to book a flight, choose your seat, check in, and get flight delay info 24x7 from your desktop or mobile device. Wells Fargo provides 24x7 account information, service enrollment, and transactions.

Collaborative
Facilitates interaction with others (e.g., social networking sites like MySpace, LinkedIn, and Facebook), unlocks tremendous value, is personalized, crosses boundaries between business and personal networks. For example, booking a vacation and reading reviews from previous guests at Yelp.com to find out more about hotels or restaurants in the area.

Compelling
More interactive and entertaining — for example, Nike.com website where you can customize your own shoes with NikeID, order different right and left shoe sizes or different colors for the sole, base, lining, etc.

Easy-to-use
Interactions and transactions are easy. For example, Amazon.com with one-click purchases, iTunes with easy no touch synchronization, and, as you’ll see in a short demo, a faster-to-complete insurance claim form process built into LiveCycle and Flex.

Personalized
Customized to individual customer needs — for example, MyYahoo portal, which is an eBay application built on Adobe AIR that enables eBay users to have their own watch list notifying them when they are outbid.

Responsive
Allows you to respond to the customer in a timely fashion, such as live chat on a customer support or direct commerce website — for example, Amazon.com offers to call you at a time you specify. Amazon.com knows who the customer is when the call starts, there is no wait for a representative, and the rep is ready to immediately resolve customer problems.
Adobe brand platform: Brand personality

Adobe is exceptional, involved, genuine, and innovative.

Genuine engaging experiences are the moments when limits disappear and new possibilities snap into focus. An engaging experience creates change, a spark of energy that initiates new things.

To support our position as an enabler of engaging experiences, our visual style must also evolve. We must be seen as passionate challengers of convention, compelled to perfect our every endeavor. Fearless innovators driven to explore. And, at the same time, we must maintain our role as a genuine, trustworthy collaborator. We must project these personality characteristics at every touch point with our customers, consistently and continually.

The brand personality describes the tone and manner of the Adobe brand that we want to communicate, in both the things we say and also in the interactions we have with customers and other key audiences.

**Exceptional**  We’re committed to creating the best products and services: “At Adobe, good enough is not good enough.”

**Involved**  We are inclusive and open with our customers and the communities we serve.

**Genuine**  We’re sincere, trustworthy and reliable.

**Innovative**  We are highly creative and strive to accomplish things in a manner that no one has done before.
The Adobe logo
The Adobe logo

The Adobe corporate logo is the most immediate representation of our company, our people, and our brand to the world. It is a valuable corporate asset that must be used consistently in the proper, approved forms.

Download the logo from the Marketing Hub > Corporate > Corporate logos.

There are two versions of the Adobe logo - 1) a red “tag” and 2) the standard logo with no staging.

**Red tag logo**

The red tag logo should be used as an introduction of the Adobe brand on a communication, not as a signature to close a communication. Its use must allow the top or bottom to bleed off the edge of the layout like a tag, layered on top of photography, illustration, or color fields in the layout. The red tag logo is a white standard logo, staged on a field of red, which becomes visually more prominent and associates the color with the corporate mark.

**The red tag logo is reserved for Adobe use only.**

The red tag logo should occur only once per piece. For instance, on a multipage piece the tag would go on the cover, but the standard logo would be used for the back cover.

**Standard logo**

The standard logo should be used for three main purposes:

1. To close a piece (i.e. back of datasheet or brochure)
2. When there isn’t a top or bottom edge from which to hang the tag (i.e. a golf ball, pen, middle of a document or web page)
3. By third parties, under license only (partner communications, co-marketing, sponsorships, etc).
Red tag logo: Specifications

The red tag logo should occur only once per piece. For instance, on a multipage piece the red tag logo would go on the cover, but the standard logo would be used for the back cover.

The red tag logo is reserved for Adobe use only.

Size & clear space

To standardize the use of the tag, three sizes are provided for most uses—50 pixels high for web banners and e-mail headers, .875” high for printed materials, and 72 pixels high for web pages. These sizes should be considered the minimum size for print/online uses. For printed communication, add .125” to the top or bottom of the red field to cover bleed.

For formats larger than 11x17” or A3, scale the red tag logo proportionally to the piece.
Standard logo: Specifications

The standard logo should be used for three main purposes: 1) to close a piece (i.e. back of datasheet or brochure); 2) where there isn’t a top or bottom edge from which to hang the tag (i.e. a golf ball, pen, middle of a document or web page); or 3) by third parties, under license only (partner communications, co-marketing, sponsorships, etc).

The standard logo may be used by third parties under license only.

Color

The primary use for the Adobe logo is the 2-color version—black and Pantone 485. When color or printing prohibits this, it may be used in all black or reversed out to white. The registration mark should be black or white to match “Adobe,” not red.

The “A” inside the logo should always be transparent, letting the background color show through.

The logo can appear on color, illustration, or photographic backgrounds, as long as the legibility and integrity of the logo are not diminished.

Clear space & minimum size

The horizontal logo

The horizontal logo should ONLY be used in very small spaces such as on pens to retain legibility.
Which logo do I use?

Trying to determine whether to use the red tag logo or the standard logo?
Here are some questions to ask yourself:

1. Is the communication coming from Adobe?
   - No. Use the standard logo.
   - Yes. Move on to the next question.

   [Third parties should not use the red tag logo. When third parties need a logo to represent a partnership, sponsorship, etc they should use the standard logo. Please note: Use of the Adobe logo by a third party requires a license agreement.]

2. Will the logo be acting as an introduction of the brand, rather than a sign off? (Is this the first or only instance of the logo?)
   - No. Use the standard logo.
   - Yes. Move on to the next question.

   [The red tag logo should act as an introduction of the brand and appear only once per piece. If the piece in question is multiple pages, the red tag logo may be used on the front as an introduction and then the standard logo to close the piece. See the next page for examples.]

3. Is there an edge from which the red tag logo could hang or bleed?
   - No. Use the standard logo.
   - Yes. Use the red tag logo.

   [An “edge” can be in print—the edge of paper (see examples); online—the edge of the screen; the edge of a web banner; the edge of an email (see examples); on tradeshow graphics (see examples); on some giveaway/novelty items—such as notepads (see examples).]
Usage examples: Printed communications

In almost all instances, printed communications coming from Adobe should use the red tag logo. Why? Printed pieces have an edge from which the red tag logo can hang. They may also use the standard logo to close the piece as shown below.

Here are some examples showing both the red tag and standard logos (more on the next page).

These examples demonstrate how the logo interacts with the content of the piece. The red tag logo introduces the message by placing it in a position that visually plays off of the title or subject of the piece. The red tag logo should only appear once, so the standard logo is used to close the piece (i.e. mailing address, back of datasheet or brochure).
Usage examples: Printed communications, cont.
Welcome to the San Jose Service Center

The San Jose Service Center is the Adobe source for services and information. We are pleased to offer many services to assist you with your needs while at Adobe.

Service Center locations are available to assist you with shipping and mail services needs, provide information and resources and the purchase of a variety of items.

Information & Services
- Package Drop Off/ Pickup
- UPS Express
- Information about local attractions
- Discount coupons for local entertainment and restaurants
- Public Conference Room Reservations
- Parking
- Coffee Testing (Service provided by our partners)
- Café Service/Green Eggs
- Facsimile
- Snack Machines
- Self-Service Dry Cleaning
- Return of Asset Drop Off
- Assistance with administrative and shipping projects
- Call Center for fax/Scans
- Public Transportation
- Schedule
- Adobe Internal Reports

Shpping and Mail Services
- Amazon Site
- UPS Domestic (Shipments)
- UPS International
- FedEx
- DHL
- Registered
- UPS Special Delivery, Priority
- FedEx International
- FedEx Ground
- UPS Ground
- Priority
- UPS Express</b>

Items for Purchase
- 100% Pure and Foreign
- Service Center Frames
- Shipping Boxes
- 100% Silk, Poly and Trisc
- Blank, City and DFX
- 4x6 Business
- Business Envelopes

Usage examples: Printed communications, cont.

Coffee Testing Taking Place
Office Services Group and Facilities are testing a new single-server coffee system.

To use the machine:
1. Place a cup from the coffee bar on the platform.
2. Select "Short (8oz)"
3. Select "Left" for decaf, "Right" for regular
4. Press the start button
5. Enjoy! (Caution: Coffee and metal components will be hot.)

Comments or questions? E-mail sjfacilities@adobe.com.

Paperless Fax Service

As part of Adobe’s ongoing green initiative, the paperless fax service reduces paper, power and toner consumption.

Here’s how it works:
1. Incoming faxes to any multifunction machines in the coffee bar areas will be redirected to a paperless fax email address.
2. The Service Center will receive the paperless fax and distribute it to its intended recipient.

What do you need to do, you ask?
1. When anticipating a fax, ask the sender to include your name to make distribution easier for the Service Center.
2. To check on the status of a fax, contact the Service Center at 408-536-4052.

Please consider the impact bottled water has on the environment and choose to use water from this filtration system.

Thank you for supporting Adobe and the environment.

The Service Center is closed.

Do not leave any shipments, packages or other items on the counter or service center area.

Packages left outside of normal business hours will not be accounted for, and are not the responsibility of the Service Center.

Service Center Business Hours
Monday - Friday, 7:00 am - 6:00 pm

Packages and deliveries are only accepted during business hours.

*Service Center hours are subject to change during Adobe observed holidays and closures.

Questions, comments or concerns? Contact Jenny Villota at 408-536-6860 or Carlos da Silva at 408-536-3274.
Usage examples: Online communications

Online communications coming from Adobe will also likely use the red tag logo, as they too have an edge from which the tag can hang.

Here are some examples showing both the red tag and standard logos (more on the next page).

Web page

These are Adobe webpages, so they use the red tag logo.

Landing page

3rd-party web page

This is a 3rd-party website (and the logo sits in the middle of the page), so this uses the standard logo. This example is a rare example of when recoloring the Adobe logo is allowable to match the other partner logos shown.

3rd-party web page

This is a 3rd-party website and the logo sits in the middle of the page, so this uses the standard logo.
Usage examples: Online communications, cont.

20 ways to save time and money with Acrobat

If you're like most people, you're probably not taking full advantage of the Adobe® software that you already own. But the features you aren't using may be key to saving you time and maximizing your productivity. Here are 20 ways to help you tap the full potential of Acrobat.

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- Importing and exporting PDF file attachments with JavaScript
- Easily create electronic forms
- The basics of editing PDF documents
- Understanding and working with comments
- Creating work that wows with PDF Portfolios
- Prepare, preflight, and print

Get free training

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- PDF for the Web: August 19, 2009, 10:00 am PDT
- Document Basics: September 16, 2009, 10:00 am PDT
- Intro to PDF Portfolios: October 21, 2009, 10:00 am PDT
- PDF Portfolios for Developers: November 18, 2009, 10:00 am PDT
- Basic 3D PDF: December 16, 2009, 10:00 am PDT

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Learn more. Join today.
Usage examples: Tradeshaw graphics

When creating tradeshaw graphics, consider the edge of the graphic an edge from which the red tag logo could hang.

(More examples on the next page.)

Standing banner

The red tag logo is placed at the top for better visibility at standing height.

Hanging banner

The first example is simply the red tag logo scaled to the size of a hanging banner. In this case, it was hung from the ceiling - the ceiling acts as the "edge" from which it hangs. As this is a very bold use, only one should be used in any particular space.

In the second example the red tag logo is placed at the bottom for better visibility when looking up at the banner from the ground.
Usage examples: Tradeshow graphics, cont.

When creating booth graphics, the red tag logo may appear more than once in the booth, but it should only be used once per “area” within the booth. For example, in the demo station area, only one panel has the red tag logo.
Incorrect use

Do not alter the Adobe logo in any way. Do not animate, color, rotate, skew, or apply effects to the logo. Do not separate the elements. Never attempt to create the logo yourself, change the font, or alter the size or proportions. Do not attempt to stage the logo yourself on a tag or alter the space between the Adobe logo and the red field.

**DONT’S**
1. Don’t move "Adobe".
2. Don’t remove “Adobe”.
3. Don’t apply any effects.
4. Don’t rotate the logo.
5. Don’t skew or attempt to make the logo 3-dimensional in any way.
6. Don’t make a pattern or texture out of the logo.
7. Don’t alter the transparency of the logo.
8. Don’t recolor the logo.
9. Don’t alter the tag to run horizontally.
10. Don’t crop or extend the tag.
11. Don’t move the logo within the tag.
12. Don’t recolor the tag or the logo within the tag.
13. Don’t place the red logo tag at the right or left edge of a piece - follow clear space requirements.

Not shown:
- NEVER remove the registration mark.
- Don’t combine the logo with any other elements—such as logos, words, graphics, photos, slogans or symbols that might seem to create a hybrid mark.
- Don’t display the logo in a way that suggests that a third party’s product is an Adobe product, or that the Adobe name is part of a third party’s product name. Please note: Use of the Adobe logo by a third party requires a license agreement.
Visual identity
Color

The corporate color system reflects a rich, dynamic, multi-dimensional Adobe. Adobe is no longer simply a one-dimensional “red” company. We will retain red as the primary corporate color, but only use it in deliberate ways as an accent that elevates it to “special” status; a nod to our history that is reinforced in every communication.

The system

The existing Adobe red/gray/black corporate palette has been expanded to include the use of both dynamic and neutral colors that complement each other and can be used in any combination as long as the integrity of the brand is not diminished.

What does that mean?

Be creative.

When pairing colors together, use a combination of dynamic and neutral colors, not all dynamic or all neutral.

We’ve defined a core set of colors (shown here with Pantone values) for you to start with. The colors between those are meant to reflect the openness of the system - showing how you could filter the defined colors at various values. Don’t feel limited to the colors defined here.
Color: Specifications

The Adobe corporate color palette is based on a core set of colors. Additional colors are available based upon particular products. If your communication is product related, follow the guidelines and relative colors found in the product guidelines.

<table>
<thead>
<tr>
<th>Color</th>
<th>Pantone</th>
<th>C</th>
<th>M</th>
<th>Y</th>
<th>K</th>
<th>R</th>
<th>G</th>
<th>B</th>
<th>Web #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adobe Red</td>
<td>Pantone 485</td>
<td>0</td>
<td>100</td>
<td>100</td>
<td>0</td>
<td>255</td>
<td>0</td>
<td>0</td>
<td>FF0000</td>
</tr>
<tr>
<td>Black</td>
<td>Black</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>100</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>000000</td>
</tr>
<tr>
<td>Adobe Gray</td>
<td>Cool Gray 7</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>50</td>
<td>153</td>
<td>153</td>
<td>153</td>
<td>999999</td>
</tr>
<tr>
<td>White</td>
<td>—</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>255</td>
<td>255</td>
<td>255</td>
<td>FFFFFF</td>
</tr>
<tr>
<td>Orange</td>
<td>Pantone 137</td>
<td>0</td>
<td>35</td>
<td>90</td>
<td>0</td>
<td>251</td>
<td>176</td>
<td>52</td>
<td>FBB034</td>
</tr>
<tr>
<td>Yellow</td>
<td>Pantone 109</td>
<td>0</td>
<td>10</td>
<td>100</td>
<td>0</td>
<td>255</td>
<td>221</td>
<td>0</td>
<td>FFDD00</td>
</tr>
<tr>
<td>Green</td>
<td>Pantone 382</td>
<td>29</td>
<td>0</td>
<td>100</td>
<td>0</td>
<td>193</td>
<td>216</td>
<td>47</td>
<td>C1D82F</td>
</tr>
<tr>
<td>Blue</td>
<td>Pantone 2995</td>
<td>90</td>
<td>11</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>164</td>
<td>228</td>
<td>00A4E4</td>
</tr>
<tr>
<td>Warm Gray</td>
<td>Warm Gray 10</td>
<td>0</td>
<td>14</td>
<td>28</td>
<td>55</td>
<td>138</td>
<td>121</td>
<td>103</td>
<td>8A7967</td>
</tr>
<tr>
<td>Charcoal Gray</td>
<td>Pantone 431</td>
<td>11</td>
<td>1</td>
<td>0</td>
<td>65</td>
<td>106</td>
<td>115</td>
<td>123</td>
<td>6A737B</td>
</tr>
</tbody>
</table>
Color: Usage examples

The new system transcends campaign and product release cycles while still being flexible enough to work with already established product color systems. When color is used as an explicit design element the system calls for pairing dynamic colors with neutral colors, letting one dominate the other. If your dominant color is dynamic, then your accents should be neutral and vice versa. Red is reserved for the logo or associated products, but should not be used as a flood or type color including product logotypes. Going forward product logotypes will be set in all black or reversed out in white.
The brand imagery creation involves a system that allows for the combination of aspirational, conceptual imagery and dynamic lifestyle photography that is authentic, meaningful, and immersive.

**Three-tier imagery system:**

1. Abstract metaphor for high concept, program identity (i.e. light, energy, community). *Do not create your own program identity - contact the brand strategy team.*

2. Reportage lifestyle photography to document the customer/employee experience.

3. Conceptual imagery to illustrate benefits or solutions (i.e. 401K, stock, bonuses)
Imagery: Usage examples

1. **Abstract program identity imagery** can play off of already established product color systems and should embrace the themes of the program.

2. **Lifestyle photography** should be shot with the environment as hero rather than the individual, done in a reportage style, speaking in the visual vernacular of the customer. Natural light, genuine moments of engagement and collaboration, mixing color and black and white. Avoid literal visual metaphors.

3. **Conceptual illustration.** Adobe has long been the standard bearer for illustrators and we should act as curator, keeping style and concepts as current as possible.
Imagery: Photography

The corporate photography system contains a mix of atmospheres and details, depersonalized and highly personal photos.

A selection of images in each of the three categories below is available on Marketing Hub > Corporate > HR > Photography.

If stock photos become necessary, reportage lifestyle photos should be chosen and sent to brandapproval@adobe.com for review before purchasing.
Imagery: Photography examples

Photos should document the customer and/or employee experience in an authentic way that allows the user to identify with the subject matter. When using more than one photo on the same page a mix of all types should be used. **Never run photos together that depict the same emotion and the same camera angle.** Consideration should be paid to pairing images whose juxtaposition tells a bigger story.

**DO**

When using more than one photo on the same page a mix of all types should be used.

**DON’T**

Never run photos together that depict the same emotion and the same camera angle.
Typography: Corporate typefaces

As with our logo, consistent use of our corporate typefaces—Adobe Clean and Minion® Pro—reinforces Adobe’s brand identity. Both are OpenType®, a cross-platform format that provides richer linguistic support through widely expanded character sets and advanced layout features.

Both fonts are available for download from Marketing Hub under Corporate > Corporate Fonts.

Primary typeface - Adobe Clean

ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
01234567890
=~!@#$%^&*()+{][}\:{;':"<>?,./

Adobe Clean should be used for headlines and may be used for copy. Short headlines or labels can be all caps, otherwise headlines and subheads are sentence case.

The introduction of the proprietary typeface Adobe Clean in April 2009 was to help differentiate Adobe in the marketplace. It replaces the previous sans serif corporate font, Myriad Pro. It will not be available for license to the general public.

To use Adobe Clean well alongside the corporate logo, which continues to use Myriad Pro, avoid condensed or extended type.

Adobe Clean Light
Adobe Clean Regular
Adobe Clean Bold
Adobe Clean SemiCondensed
Adobe Clean Bold SemiCondensed

Note: Alternate glyphs are available for the letter “g” and number “1” in Adobe Clean Regular.

Secondary type face - Minion Pro

ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
01234567890
=~!@#$%^&*()+{][}\:{;':"<>?,./

Minion Pro should be used primarily for extended running body copy in longer, multiple-page documents, such as brochures and datasheets.

Avoid using weights other than Minion Pro Regular. Use Minion Pro SemiCondensed Bold for emphasis when needed. Avoid using Minion smaller than 9pt. Use standard numerals; do not use Minion’s Old Style numerals.

Minion Pro Semibold Condensed
Minion Pro Semibold
Minion Pro Bold

Minion Pro Semibold Condensed Italic
Minion Pro Italic
Minion Pro Semibold Italic
Minion Pro Bold Italic
Typography: Using Adobe Clean

When using Adobe Clean, auto or metric kerning is recommended.

Please follow these guidelines for tracking at various sizes.

4 point: tracked +20

5 point: tracked +16

6 point: tracked +12

7 point: tracked +8

8 point: tracked +4

9 point: tracked 0

10 point: tracked 0

11 point: tracked 0

12 point: tracked 0

14 point: tracked -3
When using Adobe Clean, please follow these guidelines for tracking.

When using Adobe Clean, please follow these guidelines for tracking.

When using Adobe Clean, please follow these guidelines for tracking.

When using Adobe Clean, please follow these guidelines for tracking.
Typography: Trademark symbols

It is important that the size of the trademark symbol be in proportion with the text. The trademark symbol should always be legible without being intrusive and the space between the trademark symbol and the preceding letter should be minimized.

Adobe Clean
When using Adobe Clean at text sizes 18 point and up, the trademark symbols should be the same size as the text.

At 18 point or below, the minimum size for the trademark symbols is 18 point.

For example—The text is 10 point, the trademark symbols are 18 point:

Adobe® Photoshop®

Minion Pro
When using Minion Pro, the trademark symbols should be resized to be in proportion to the text.

At 12 point or below, the minimum size for the trademark symbols is 12 point.

For example:

Adobe® Photoshop®
Adobe® Photoshop®
Adobe® Photoshop®

18 point Minion Pro regular type
Trademark symbol is 20 pt.

12 point Minion Pro regular type
Trademark symbol is 14 pt.

10 point Minion Pro regular type
Trademark symbol is 12 pt.

Trademark symbol should visually align with top of the previous letter. Depending on the size, it may technically align or sit slightly above.

Space between trademark symbol is tight but never touching.
In the rare instance that a font becomes part of a graphical illustration in a multimedia or campaign communication, it may become necessary to use a font other than Adobe Clean or Minion Pro. In these cases, always ensure you are using an Adobe font—and preferably an Adobe original font.

For example: As shown in the email below, the web leadership campaign used text as the focus of the campaign. Because text/coding is the developer’s language, this type treatment as the graphic is communicating the message in a way that another font wouldn’t have done.
Logotypes

Styling the names of our products consistently is an essential part of maintaining a unified Adobe brand identity. Artwork for all product logotypes is available on Marketing Hub organized by its product, program or service. DO NOT (re)create logotypes on your own.

Logotypes are available in all black and all white. They may be used interchangeably based on the background color. Unless as part of a campaign design, do not recolor them.

Example:

ADOBE® PHOTOSHOP® ELEMENTS 8

ADOBE® PHOTOSHOP® ELEMENTS 8

Download the logotypes from the Marketing Hub organized by its product, program or service.

Do not create your own logotype.
Logotypes: Trademark symbols

You will rarely have to adjust a trademark symbol on a logotype. However, when a logotype is used at a very large size (tradeshows) and rarely at very small size, the trademark symbol should be reproportioned following the guidelines below. The rule of thumb when sizing a trademark symbol is that it should always be legible without being intrusive.
Mnemonic system: Strategy

Adobe uses a mnemonic system to identify products in UI, as well as in marketing materials. It’s a scalable solution, one that is easy to learn and read, and it doesn’t require a fresh learning curve with each product revision.

To learn more, and see a more complete view of the system, visit http://xd-brand.corp.adobe.com (Adobe internal only).

<table>
<thead>
<tr>
<th>Product type</th>
<th>Install</th>
<th>Usage</th>
<th>Examples (not all)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Creative Suite editions</strong>&lt;br&gt;Package of Identities — Purchasing &amp; licensing</td>
<td>Disk</td>
<td>• Provisioning (Manage license)&lt;br&gt;• Help / Training services (e.g. Adobe TV)</td>
<td>CS4 CS4 CS4</td>
</tr>
<tr>
<td><strong>Services</strong>&lt;br&gt;Package of Capabilities — Subscription</td>
<td>None - hosted</td>
<td>• Subscriptions&lt;br&gt;• In-product services</td>
<td>None currently</td>
</tr>
<tr>
<td><strong>Destinations</strong>&lt;br&gt;Homes — URLs — for hosted products &amp; services</td>
<td>None - hosted</td>
<td>• Collection of hosted services, capabilities and online apps.</td>
<td></td>
</tr>
<tr>
<td><strong>Desktop Apps</strong>&lt;br&gt;Tradtional apps — creation and author</td>
<td>Disk installation&lt;br&gt;• Download install&lt;br&gt;• Across network</td>
<td>• Open for icon (dock / start bar, desktop shortcut etc.)&lt;br&gt;• Own a file type (e.g. psd, swf)</td>
<td>pse lD</td>
</tr>
<tr>
<td><strong>Hosted Products</strong>&lt;br&gt;Online create and authoring experiences</td>
<td>No installation&lt;br&gt;• Used inside a web browser &amp; inside a product</td>
<td>URL, bookmark, shortcut from inside desktop app can be used alone</td>
<td>psx prx</td>
</tr>
<tr>
<td><strong>Server Products</strong>&lt;br&gt;Serve content</td>
<td>Disk installation</td>
<td>Installed on dedicated machine</td>
<td>Ff Lc ID</td>
</tr>
<tr>
<td><strong>Augmentation Apps</strong>&lt;br&gt;Add to, modify, ammend and configure applications</td>
<td>Disk installation</td>
<td>Installed on dedicated machine</td>
<td></td>
</tr>
<tr>
<td><strong>Feature Apps</strong>&lt;br&gt;Process, transcode file types — doesn't author them</td>
<td>Bundle disk installation&lt;br&gt;• Download installation</td>
<td>• Open from icon (apps folder, possibly start bar/dock)&lt;br&gt;infequent usage</td>
<td></td>
</tr>
<tr>
<td><strong>Content Apps</strong>&lt;br&gt;Installed desktop app, hosted &amp; downloaded content</td>
<td>Installed desktop application, hosted &amp; downloaded content</td>
<td>Open from icon / content&lt;br&gt;Inside another application</td>
<td></td>
</tr>
<tr>
<td><strong>Platform</strong>&lt;br&gt;View, read, run</td>
<td>Download installation&lt;br&gt;• Prompt installation (trying to access content)&lt;br&gt;• Bundled disk installation</td>
<td>Open content, ‘hidden’ once installed; .air, .swf, PDF&lt;br&gt;Applications run on them</td>
<td></td>
</tr>
<tr>
<td><strong>Mobile</strong>&lt;br&gt;Device based, hooks into a wider ecosystem</td>
<td>OTA Install&lt;br&gt;• Connection to a computer</td>
<td>Launch from phone menu&lt;br&gt;Initiated by player, e.g. user opens another app</td>
<td></td>
</tr>
<tr>
<td><strong>Capabilities</strong>&lt;br&gt;Cross product services launched — verbs, actions &amp; activities</td>
<td>‘Installed’ into products through subscriptions</td>
<td>Accessed, launched from inside products</td>
<td></td>
</tr>
<tr>
<td><strong>Technologies</strong>&lt;br&gt;Embedded Technologies</td>
<td>OTA Install&lt;br&gt;• Connection to a computer</td>
<td>Partner branding&lt;br&gt;On product?</td>
<td></td>
</tr>
<tr>
<td><strong>New Apps &amp; Labs</strong>&lt;br&gt;Code-named, limited Install base, Betas</td>
<td>Download</td>
<td>Various</td>
<td></td>
</tr>
</tbody>
</table>
Mnemonic system: Specifications

The mnemonic may be used in marketing materials when:

- The product box shot is not appropriate due to size or space limitations (i.e. on giveaways or when you need visual representation of a list of products in limited space)
- The product/campaign imagery is not appropriate for the layout or message or it does not exist.

Most mnemonics are provided in three versions:

- Four-color with a drop shadow—this is the primary version
- Four-color without the drop shadow—for use in PowerPoint or other applications where the drop shadow does not reproduce well.
- Flat color without the drop shadow—this is for use ONLY on giveaways/novelty items such as hats and shirts where a 4-color process and gradient can not be used.

Please apply these guidelines to all mnemonics:

Download mnemonics from the Marketing Hub organized by its product or service.

Mnemonic Do’s

- The mnemonic should always be visually tied to the product name.
- When scaling the mnemonics in Illustrator, make sure the "Scale strokes & effects" option is checked.
- When placing mnemonics in PPT, use the PNG file type (available on the Marketing Hub), not the AI file. The PNG is a smaller file size and will look better in PPT.

Mnemonic Don'ts

- Do not embed the mnemonic within any main content or body text areas.
- Do not change the color or letter configuration.
- Do not create your own mnemonic to represent a new program or identity - work with the brand and UI teams.
Mnemonic system: Examples

Adobe.com
Mnemonics are used here to represent multiple products, as their box shots would be illegible at this size and too busy with this many products.

Email
Mnemonics are used here to represent multiple products, as their box shots would be illegible at this size and too busy with this many products.

Email
This communication is technical in nature, not sales promotion, so the mnemonic is a clean, non “marketing” representation of the product.

In marketing communications, the mnemonic may be used as the “hero image” only if the product does not have any associated campaign/solutions imagery (ie RoboHelp).
Program badges

All Adobe programs—both internal and externally facing—should go through the standard naming process with the brand strategy team. Approved programs that need an identity will have a badge created as shown below.

Do not create your own badges, logos, or other identities; work with Brand Strategy to create them.

Based on the particular program name and any associate levels, descriptors, etc there are several options for the exact layout of the badge, as shown below. But the overall design, including the font, remains the same for all programs.

External programs all use the same silver gradient for the background color.

Examples of the various layouts:

- CERTIFIED
- PARTNER CONNECTION
- AUTHORIZED Print Service Provider
- Certified Reseller PLATINUM
- CERTIFIED INSTRUCTOR Photoshop® Illustrator®
- AUTHORIZED Print Service Provider
- Certified Reseller PLATINUM
- CERTIFIED INSTRUCTOR Photoshop® Illustrator®

Programs that are purely internally facing, can use a flat color for the background. Brand Strategy will work with program owners to select a color.

Each program will have individual guidelines which will include specifications for clear space, minimum size, etc.
Branded merchandise
Branded merchandise overview

As individuals who are responsible for creating Adobe clothing and premium gifts, you are uniquely positioned to ensure that the Adobe brand is consistent and impactful across all items distributed to customers and employees. Here are a few things to keep in mind when creating Adobe branded items:

- Use the Adobe logo provided as artwork on the Marketing Hub.
- Use the product identity and logotypes provided on the Marketing Hub.
- Use the corporate typeface of Adobe Clean or Minion Pro for text in addition to the logo.
- Consider using a preferred vendor—they have the correct artwork and are familiar with our guidelines.

1. BrandVia - [www.brandvia.com](http://www.brandvia.com)
   Contact: Doug Kahl - [doug.kahl@brandvia.com](mailto:doug.kahl@brandvia.com)
2. Jack Nadel - [www.nadel.com](http://www.nadel.com)
   Contact: Catherine Harkins-Smith - [catherine.smith@nadel.com](mailto:catherine.smith@nadel.com)
3. Barrington Gifts - [www.barringtongifts.com](http://www.barringtongifts.com)
   Contact: Wes Boyd - [wboyd@barrington-ltd.com](mailto:wboyd@barrington-ltd.com)

- Provide these guidelines to your vendors.

And always send your design to [brandapproval@adobe.com](mailto:brandapproval@adobe.com) for review before going into production.
Usage examples

Novelty items may use either version of the logo on a case by case basis. Since there is usually not more than one logo on an item, the primary question is “Is there an edge from which the staged logo tag could hang?”

Here are some examples showing both the staged and standard logos (more on the next page).

Caps
#1 and 2 show the standard logo used if it’s the main image on the face of the hat—reversed version on dark background; standard on light. #3 shows how the staged logo tag may be used when it can “hang” from the bottom edge of the back or side of the hat. #4 is an incorrect use of the staged logo since there is no edge there.

Coffee cups
Coffee cups can use either the staged logo tag or the standard logo. If using the staged logo tag, be sure it’s hanging from the top edge not centered on the mug as in the third example.

Clothing
As clothing does not have an edge from which the staged logo tag could hang, it should use the standard logo.

If using more than one type of imagery, ensure product names, mnemonics and the corporate logo have adequate clear space or keep them separate from each other.

Golfballs
Golfballs and similar items should use the standard logo as there is no edge from which to hang the staged logo tag.

Bags
Similar to clothing, bags are recommended to use the standard logo. Even if there is an edge, manufacturing usually prevents a clean production at the edge so avoid the staged logo tag.
Notepads
Notepads are a perfect use for the staged logo tag. It can hang from the top or bottom edge as appropriate for the layout.

Tone-on-tone
The standard logo, as well as product logotypes, may be recolored to create a tone-on-tone effect on giveaways. The staged logo tag should NEVER be recolored, so should not be used when a tone-on-tone effect is desired, even if there is an edge from which it could hang.

Inappropriate items
Do not select items such as alcohol, stress balls, bricks, etc that do not align with the company image.

Small items
Small items such as pens and jump drives should use either the standard logo or the standard logo set horizontally for maximum legibility. The logo and/or logotypes may be etched into metal objects like pens. As these items do not have a good "edge" from which the staged logo tag could hang and because scale would cause it to be illegible, it should not be used.

Other Fonts
Do not alter the logo or logotypes into other fonts. Use the approved corporate logo or logotypes.
Code names and team names on branded merchandise

It is not recommended that code names be placed on branded merchandise. Code names are not cleared by legal, so should a conflict arise, any merchandise carrying the brand would need to be scrapped.

Should you place your team name or it becomes necessary to place a code name on branded merchandise, please follow these guidelines:

- Always use “Project” before your code name on the item (ie Project Radiate).
- Refrain from creating your own imagery or mnemonic for your team or code name. If your code name has a beta mnemonic created by XD, it may be used.
- Use Adobe fonts, but do not replicate our logotype style.
- The Adobe logo may be used, but ensure there is adequate clear space between the logo and your team or code name or that they are placed in separate areas on the item. For example:
Adobe Flash Builder 4

Develop cross-platform rich Internet applications

Adobe Flash Builder 4 is a professional-grade development tool for rapidly building cross-platform rich Internet applications (RIAs) and content using the open source Flex® framework, including support for intelligent coding, debugging, and visual design. It features powerful testing tools that speed up development and lead to higher performing applications.

Integrates with existing infrastructure—Flash Builder 4 lets you integrate with servers and services in your existing infrastructure, including those based on Java™, Adobe ColdFusion®, XML, SOAP, and REST. You can import design assets created using Adobe Flash Professional, Illustrator®, Photoshop®, or Fireworks® software, or inspect complete application user interface created using the Adobe Flash Catalyst® interaction design tool. A rich built-in library of data access services makes it easy to connect to services or request them or other data via XML.

Define more expressive apps—With Flash Builder 4, you can create intuitive, engaging applications that deliver more compelling experiences. A rich library of Flash components lets you visually design and preview user interface layout, appearance, and behavior. You can extend the built-in Flex framework components or create new ones as needed. By simply dragging and dropping a short code and linking it to data source using the Flex Charting library, you can create data dashboards and interactive data analysis. It's easy to customize the appearance of an application using CSS and graphical property editors. You can also import Flex Projects (FXPs) created using Adobe Flash Catalyst, saving time and improving the quality of the user experience.

Integrate with existing infrastructure—Flash Builder 4 lets you integrate with servers and services in your existing infrastructure, including those based on Java™, Adobe ColdFusion®, XML, SOAP, and REST. You can import design assets created using Adobe Flash Professional, Illustrator®, Photoshop®, or Fireworks® software, or inspect complete application user interface created using the Adobe Flash Catalyst® interaction design tool. A rich, built-in library of data access services makes it easy to connect to services or request them or other data via XML.

Develop more expressive apps—With Flash Builder 4, you can create intuitive, engaging applications that deliver more compelling experiences. A rich library of Flash components lets you visually design and preview user interface layout, appearance, and behavior. You can extend the built-in Flex framework components or create new ones as needed. By simply dragging and dropping a chart type and linking it to data source using the Flex Charting library, you can create data dashboards and interactive data analysis. It's easy to customize the appearance of an application using CSS and graphical property editors. You can also import Flex Projects (FXPs) created using Adobe Flash Catalyst, saving time and improving the quality of the user experience. Each InDesign template has a layer showing the guidelines for that specific template. There are a selection of templates, but only the Datasheet template is shown as an example - shown with and without the guidelines layer.
E-mail signature

The corporate e-mail signature and set up instructions, can be found on the Marketing Hub, under Templates > E-mail Signatures.

Aside from editing the contact information, do not alter the layout in any way, including adding/changing colors, changing the font, etc.

Primary e-mail signature - Windows

Firstname Lastname  
Title  
Adobe (or BU/dept/etc)

000.000.0000 (tel)  
000.000.0000 (cell)  
username@adobe.com

Office address  
City, state/province, postal, country

Primary e-mail signature - Mac

Your Name  
Your Title  
Adobe  
345 Park Avenue, MS XXX-XXX  
San Jose, CA 95110-2704 USA  
XXX.XXX.XXXX (tel), XXX.XXX.XXXX (cell)  
XXXXXXXXXX@adobe.com

Optional one-line signature for replies/forwards

FirstName LastName  |  YourTitle  |  Adobe  |  p. 408.XXX.XXXX  |  c. 408.XXX.XXXX  |  yourname@adobe.com
Presentation templates

The corporate presentation templates can be found on the Marketing Hub, under Templates > Presentation Templates.

The template is available in both standard and widescreen formats, and in both PowerPoint and Keynote.
Stationery

Corporate stationery continues to use the standard Adobe logo as shown below. Business cards use both the standard and red tag logos.
Company name

When using the company name, please follow the guidelines below.

Primary use (for use in all building signage and marketing communications):
Adobe

Secondary (for all legal references):
Adobe Systems Incorporated

Incorrect:
Adobe Systems
Adobe Systems, Inc. (We are not legally an “Inc.”)
Adobe Incorporated
Adobe Systems Incorporated (The logo gets a registration mark, but the company name in text does not.)

For a complete list of Adobe trademarks, visit the Adobe Legal website (please note this is an Adobe-internal site).
When to add a trademark symbol to “Adobe”

The term “Adobe” is both a trademark and a trade name. When used to describe the company’s software products or SaaS services, it is a trademark and must be used with the ® symbol; when used only to refer to Adobe Systems Incorporated, it is being used as a trade name and nobugging is necessary—do not use a ® symbol.

Examples where Adobe is a trademark—all products and services (Adobe carries a registration mark)
Adobe® software
Adobe® solutions
Adobe® products
Adobe® Photoshop®
Adobe® Minion®

Examples where Adobe is a trade name (no registration mark on Adobe)
Adobe logo
Adobe has partnered with . . .
Adobe e-store
Adobe brand
Adobe values
Adobe colors
Adobe employees
When do I use trademarks on web pages?

- They do not need to appear in the main title/heading of a page.
- They should be used in all logos, buttons, badges, signatures, applicable mnemonics, etc even if the trademark is already applied elsewhere on the page.
- They should appear in the first or most prominent mention (short of the title/heading) on EVERY web page. (This rule applies even if the page in question is only available by a link from a webpage that already shows the trademark symbol.)
- They should be used in anything that might be used separately from the page it is currently on - i.e. web banners, FMA's, interactive pieces, etc.
When do I use trademarks on web pages?

- They should be used to honor third-party legal attribution requirements.
Copyright notice & attribution statements

Please include a copyright notice and an attribution statement, which may appear in small, but still legible, print, when using any Adobe trademarks in any published materials.

The format for Adobe's copyright notice is as follows:

© [Year of Publication] Adobe Systems Incorporated. All rights reserved.

The format for the attribution statement should be:

List of Adobe marks used, beginning with “Adobe” and “the Adobe logo,” if used, followed by any other marks (in alphabetical order) “are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries.”

For example:

Adobe, the Adobe logo, Acrobat, Adobe Premiere, After Effects, Lightroom, and Photoshop are either registered trademarks or trademarks of Adobe Systems Incorporated in the United States and/or other countries.

The attribution statement typically is included with other legal lines, such as the copyright notice, at the end of a document or on the copyright page of a book or manual.
Editorial voice
The editorial voice is honest, visionary, smart, and caring — editorial analogues to our brand personality attributes: genuine, innovative, exceptional, and involved. The editorial voice seeks to foster an emotional connection between customers and the Adobe brand. Therefore, it must contain life and compel a reaction.

We expect a certain level of intelligence from our audience, avoiding lowest-common-denominator communication. Visuals and type should not compete, but support each other. We are direct and confident, bold yet not boastful. In display type, the voice should speak peer to peer and focus on real-world value rather than technical features.

We speak conversationally. We express a passion for technology but an understanding that innovation is nothing without customer benefit. We have a strong voice that understands customer needs, leads changes, and commands trust. We revolutionize the way people communicate with ideas and information. We are revolutionaries.
Real-time and just-in-time solutions for government agencies extend training to people virtually anywhere

Adobe Government and eLearning Solution Brief

Traditional training methods are becoming cost-prohibitive and aren’t always available to the people who need them.

In an effort to become more efficient and effective with fewer resources, governments are actively seeking ways to recruit and retain key personnel. They need training and recruitment programs to help fill positions and to provide government contractors with the workforce necessary to meet service demands and technology proficiency requirements.

Unfortunately, traditional classroom training is becoming cost-prohibitive, and many alternatives, such as CDs and training manuals, are not always available to all people, anywhere in the world.

While eLearning is gaining popularity, many of these solutions require agencies to install unwieldy software. Not only does this increase cost, even for employees in an office setting, but it also makes it impossible to extend training to mobile workers and warfighters in less predictable circumstances. Adobe solutions for training and eLearning arm people virtually anywhere, using many different devices, with information to make the right decisions.

Forrester Research notes that 45% of public employees in the United States will be at retirement age within the next 5 years. This impending retirement wave is creating a “knowledge void” in government that can be addressed through training, mentoring, and other methods. Forrester implores, “Now is the time to start.”

50-85-word intro The learning and performance support needs of an increasingly diverse workforce have never been greater. Whether it’s training new employees, helping workers learn new applications, or providing situational training to help warfighters and first responders deal with issues immediately, there is a very real need for instant, cost-effective training.
Voice: Examples, cont.

Before

You're a pro ... make sure you look like one.

After
Voice: Examples, cont.

Before

After
Voice: Examples, cont.

Before

After

Internet applications with a competitive advantage
Discover how RIAs built on the Flash Platform are changing the game
Voice: Examples, cont.

Before

After

Adjust images in half the time

ADOBE CREATIVE SUITE 4
Work faster with new time-saving features

Deadlines just got less dangerous
Adjust images in half the time

ADOBE CREATIVE SUITE 4

See how >>
Adobe.com and editorial differentiation

As our primary marketing communications vehicle, the Adobe website plays an oversized role in differentiating the Adobe brand from its competitors. Web copy similarly plays an oversized role in differentiation. Follow these guidelines in writing copy and using the Adobe voice on adobe.com.

Writing content that differentiates Adobe

Web content that differentiates the Adobe brand will appear primarily as headlines, subheads, product overview paragraphs, and to a lesser extent navigational elements such as buttons and calls to action. This is where the Adobe editorial voice is strongest and where we're most likely to spark an emotional connection with the brand.

Differentiation in content decreases relative to the depth (position) of the content in the site. For example, content on a product home page, the uppermost page in the product area, should clearly differentiate Adobe from its competitors through the brand voice. Feature descriptions, on the other hand, appearing at the deepest levels of the site, are objective, factual, and concise, and contain very little of the brand voice. At this level, the feature set differentiates Adobe (specifically, the product); the text itself does not.
For more information

All of the assets detailed in this document are available for download from the Marketing Hub.

All use of Adobe assets must be sent for approval to: brandapproval@adobe.com

For questions, please e-mail: askbrand@adobe.com